Geemarc AmpliVOICE50

GEEMARC CLEARSOUND™

HEAR THE DIFFERENCE

"TALKING" CALLER ID TELEPHONE

geemarc

Caution: This telephone product is specifically designed for people with hearing difficulties and is provided with a handset earpiece volume control for individual requirements. Due care must be taken by all users that the handset earpiece volume control is set to the lowest level acceptable by each respective user. Care should therefore be exercised to ensure that any new users are familiar with this requirement.

English | Français | Español

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INTRODUCTION

IMPORTANT SAFETY INSTRUCTIONS

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl,kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS!

Congratulations on purchasing your Geemarc AmpliVOICE50 telephone. This is a multifunction telephone which offers features such as hands free use, phone book, caller display* and voice announcing.

Its is important that you read the instructions below in order to use your Geemarc telephone to its full potential. Keep this user guide in a safe place for future reference.

This guide explains how to use the following telephone:**AmpliVOICE50**

*To use the caller display facility, you must subscribe to your network provider's caller display service.

Unpacking the Telephone

When unpacking the telephone, you should find the following in the box:

- 1 AmpliVOICE50 unit
- 1 AmpliVOICE50 handset with curly cord
- 1 Mains power adaptor
- 1 Telephone line cord
- 1 User Guide

DESCRIPTION

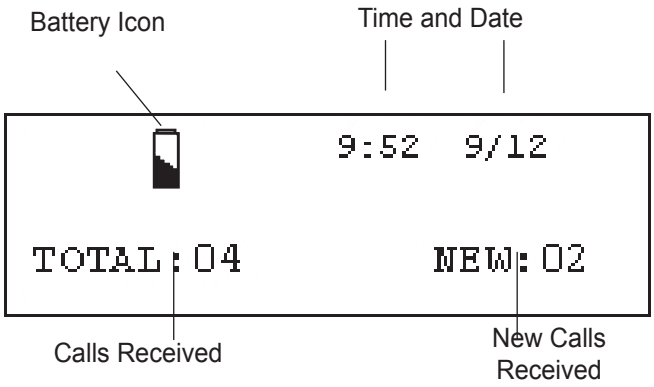
General Description

DESCRIPTION

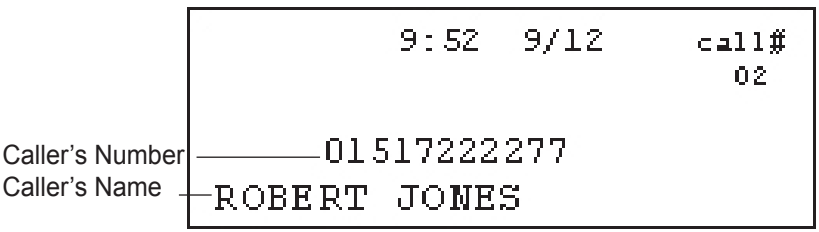
1= Call back, confirm
2= Quick Dial M1 (emergency call number 1)
3= Delete
4= Quick Dial M2 (emergency call number 2)
5= Scroll upwards
6= Quick Dial M3 (emergency call number 3)
7= Scroll downwards
8= LED(flashes when a new call has been received)
9= Menu button
10= Phonebook, Exit, Caller ID
11= Recall
12= Mute
13= Redial, Insert a pause
14= Handsfree
15= LED, telephone is ringing
16= Earpiece amplifier button
17= LED, receiver volume
18= Control knob for receiver volume (hidden)
19= Ringer volume slide control
20= Tone slide control
21= Speakerphone volume slide control

DESCRIPTION

LCD Screen Description



This LCD display shows the total number of calls and the number of new calls ready to be reviewed. In this example you have a total of 4 calls which includes two new calls.



Menu Navigation

To access settings, press **MENU**.

To exit the menu, press **CID**.

To skip back a level within the menu, press **DELETE**

The telephone will automatically return to standby mode from any menu if no button is pressed for 20 seconds.

INSTALLATION

Setting Up

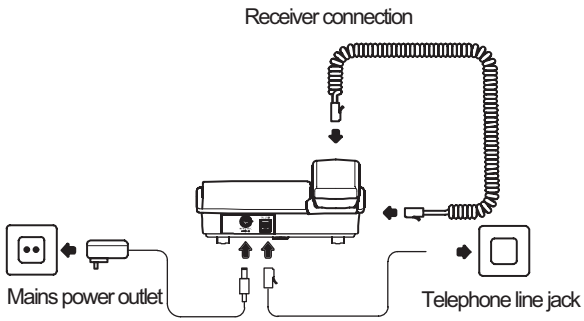
Connect the handset to one end of the curly cord. The connector at the end of the curly cord plugs into the socket on the left hand side of the AmpliVOICE50 unit.

Open the battery compartment (push the small clip backwards and then upwards). Insert 4 good quality alkaline batteries (AA size, 1.5V type, not supplied) into the battery compartment located on the base of the telephone. Replace the battery cover. If the batteries are running low, the battery icon will appear on the LCD display. Ensure that the telephone is not connected to the telephone line socket and/or mains power connection when the batteries are being inserted or replaced.

Note: Do not use rechargeable batteries. Do not put batteries into the household rubbish, pay attention to battery regulations regarding battery disposal.

Connect the line cord to the socket located at rear of telephone then connect the plug into the wall socket *.

Connect the power supply to the socket located at rear of the telephone then plug into a 13amp wall socket. Please choose a socket near your telephone to enable you to unplug the mains power quickly in case of a problem.



(*) Classified “hazardous voltage” according to EN60950 standard

(**) Classified TNV-3 according to EN60950 standard.

INSTALLATION

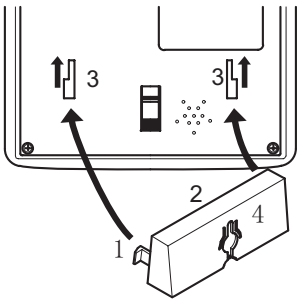
Note: Mains power is required to power the multifunction features of the telephone. Fit 4 x AA sized batteries in order to save and use stored numbers in case of mains power failure. Without mains or battery power, the telephone can still be used to answer calls or to manually dial out calls but all the multifunction features will not be available. If no batteries are inserted, the battery icon will be displayed on the LCD display.

INSTALLATION

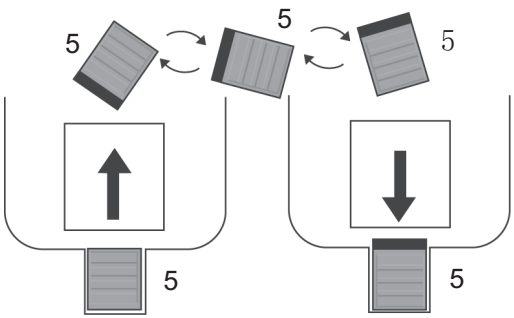
Wall Mounting

Feed the guide tabs (1) on the wall-mounting bracket (2) in the slots (3) on the underside of the telephone. Slide the wall-mounting bracket 10 mm upwards until it audibly locks into place. Drill a hole and insert a screw leaving about 5 mm of the screw projecting from the wall. Guide the mounting hole (4) in the mounting bracket (2) over the screw and slide the telephone downwards.

Caution: Ensure there are no electrical lines, water pipes etc. in the wall where the hole is drilled.



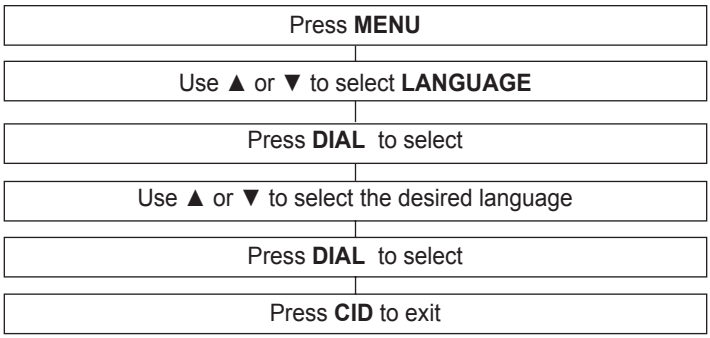
Turn the hook (5) in the receiver cradle so that the receiver can be placed on-hook.



SETTINGS

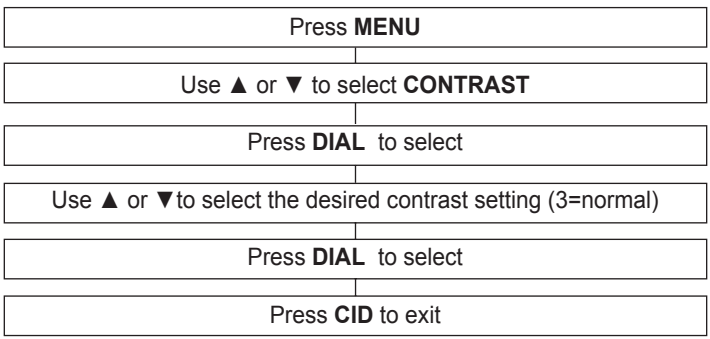
Language Setting

You can choose between 4 different languages including English and French. Each language has voice announcements available in that language.



Screen Contrast Setting

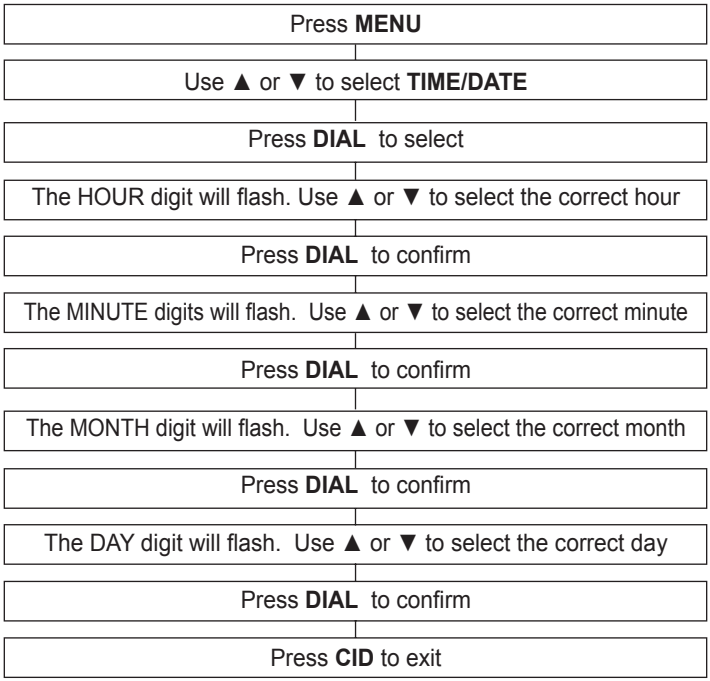
Your screen has a backlight which automatically switches off after 15 seconds of inactivity. The contrast of the backlight against the text can be increased or decreased.



SETTINGS

Time Setting

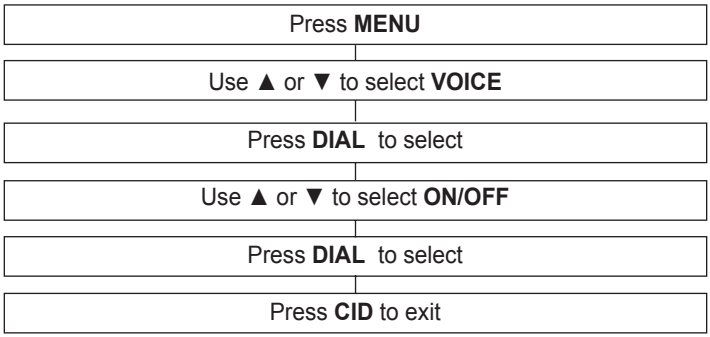
If you subscribe to a Caller Display service, the date and time will be set whenever you receive a call. However, if you do not subscribe to this service, you will need to set the date and time manually.



SETTINGS

Voice Function Setting

When the VOICE function is ON, in pre-dial mode numbers 0-9, numbers held in the call log, numbers held in the phone book and a caller's name (if recorded, see Phonebook Chapter – Storing Name Recording) will be announced in the loudspeaker.



Flash (Recall) Setting

Many special telephone services, such as Call Waiting, require a switch hook signal. For example, if you have Call Waiting, you can put a call on hold and take a second incoming call on the same line by pressing **CALL WAITING** button. Press **CALL WAITING** again to alternate the between the two call.

Note: If you do not have any special phone services requiring a switch hook signal,pressing **CALL WAITING** might disconnect the current call.

Dialling Mode (Tone/Pulse) Settings

In the US, all telephone exchanges now use Tone dialing. If your phone does not dial out, it is probably being used from an older private switchboard (PBX). In this case, the Tone/Pulse setting must be changed to Pulse.

USING THE TELEPHONE

Press **MENU**

Use ▲ or ▼ to select **TONE/PULSE**

Press **DIAL** to select

Use ▲ or ▼ to select the desired method, **TONE or PULSE 40/60**

Press **DIAL** to select

Press **CID** to exit

Ringer Volume Setting

A switch located on the right side of the AmpliVOICE50 unit allows the ringer to be switched to LOW, MEDIUM or HIGH.

Making a Call

Pick up the handset.

When you hear the dialling tone, dial the number on the keypad. The number will be displayed on the LCD display

To end the call simply replace the handset in the cradle

Pre-dialling

If **VOICE** is activated, once you press the number keys 0-9 you will hear the number being dialled.

Key in the required number without lifting the handset..

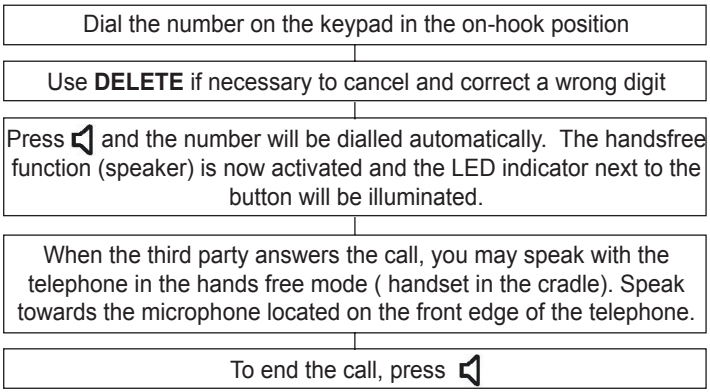
Use **DELETE** if necessary to cancel and correct a wrong digit

Lift the handset OR press **DIAL** OR press and the number will be automatically dialed

To end the call simply replace the handset in the cradle OR press

USING THE TELEPHONE

Making a Call – Hands Free



Note: To deactivate the Hands Free function during a call, lift the handset. To activate the Hands Free function during the call, press and replace the handset on the cradle at the same time.

Also, when in hands free mode, only one person may talk at a time. The switch-over between speaker and microphone is automatic. This is dependent on the sound level of the incoming call and the microphone respectively. It is therefore essential that there are no loud noises, e.g. music, in the immediate vicinity of the telephone, as this will disrupt the hands free function.

USING THE TELEPHONE

Receiving a Call

When an incoming call is received, the telephone rings and the LCD display backlight lights up. If the caller can be identified (due to subscription to a Caller Display service), the caller's telephone number will be displayed. The caller's name will also be displayed provided that the number and name stored are in the phone book. If the **VOICE** setting is **ON** and the caller can be identified and a voice recording is associated with the incoming call, the voice recording will be heard three times, followed by the ringer as standard. (Refer to Phonebook chapter, Create a Phonebook Entry to find out more about voice recording)

Lift the handset and speak

To end the call simply replace the handset in the cradle

Last Number Redial

Lift the handset or press for hands free use

Press **REDIAL** to redial the last number dialled.

Receiving a call – Hands Free

Press to speak hands free

To end the call press

USING THE TELEPHONE

Mute Function

If you wish, you can speak privately to someone else in the room without your caller overhearing. You will still be able to hear the caller but they cannot hear you during the mute operation.

To switch on the mute mode during a call just press and hold **MUTE** button. Your caller will not be able to hear you anymore. Release **MUTE** to resume the conversation with your caller.

Handset Volume Setting

During a call, the handset volume can be adjusted to one of 10 levels using the control knob located on the handset cradle of the AmpliVOICE50 unit. The "**+40dB**" button should be pressed to allow extra amplification, when pressed the handset volume LED will light up

Note: Setting the receiver volume to maximum may under certain circumstances, cause ear damage. Therefore, it is recommend that you reset the volume to "0" after each call.

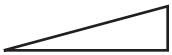
Speaker Volume Setting

During a call in handsfree mode, you can adjust the speaker volume to a desirable level. Simply use the slide control located on the right of the AmpliVOICE50 unit **Volume**

Tone Control Setting

During a call, in handsfree mode, you can adjust the tone to a desirable level. Simply use the slide control located on the right of the AmpliVOICE50 unit.

Tone



Note: Tone adjustment is not possible when the receiver volume is set to its minimum level.

USING THE TELEPHONE

Call Timer

Your handset automatically times the duration of every external call. The time is shown during the call and for a few seconds after the call has ended.

Hearing Aid Use

This telephone is hearing aid compatible. Select the T mode on your hearing aid to enable this feature.

CALLER DISPLAY

The features described in this section are only available if you subscribe to a Caller Display service from your network provider.

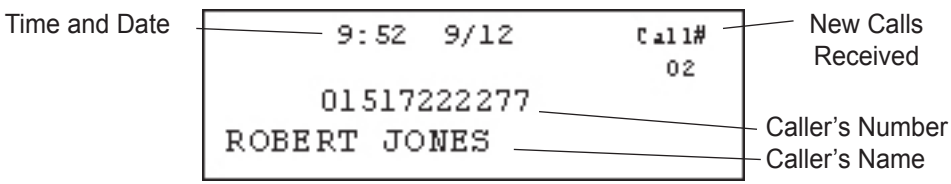
Caller Display means you can see who is calling before you answer a call or see who has called in your absence (provided the number is not withheld, unavailable or is an international call). If the number is stored in the phonebook, the caller's name is also displayed

Whether you take a call or not, the caller's details are stored in the Call log. The call log stores the incoming calls. When the call log memory is full, a new call will take the place of the oldest call. You can display, scroll through and dial numbers in the log. The sequence number is shown in the top right-hand side of the LCD display.

If the caller has exercised the option to prevent his number from being displayed, **PRIVATE** will be shown on the LCD display. If someone is calling from an area where the service provider is not offering the Caller display services or an area which is not providing name and number delivery to your area via the long distance network, **OUT OF AREA** will be displayed on the LCD display. If a telephone number has not been seen previously, **NEW** will be displayed on the LCD display. If several calls have been received from a particular number, **REPEAT** will be displayed.

The red incoming call indicator located on the right of your LCD display will flash when you have received a new call in your absence. The indicator will continue to flash until you review all the new calls displayed on the screen. A total of 64 numbers can be stored in the call log.

A call log entry consists of the following information:



CALLER DISPLAY

Your telephone displays incoming call waiting Caller ID information while you are on another call. Once you have received a Call Waiting call, the **CALL WAITING** icon will light.

Note: The Call Waiting information will be disappear after 20 seconds.

View Caller Display List

Use ▲ or ▼ to scroll through the caller display list

Notes: At the end of the caller display list the LCD display will display **END OF LIST**. If there are no caller display telephone numbers in the caller display list, **NO CALLS** is displayed

Dial a Number from the Caller Display List

Lift the handset or press to get a dial tone

Use ▲ or ▼ to scroll through the caller display list until you find the telephone number you wish to dial

Press **DIAL** to automatically dial the telephone number

Or

In the on-hook position use ▲ or ▼ to scroll through the caller display list until you find the telephone number you wish to dial

Press **DIAL** to automatically dial the telephone number

CALLER DISPLAY

Delete an Entry from the Caller Display List

Use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to delete

Press **DELETE, DELETE?** will be shown on the LCD display

Press and hold **DELETE** until the telephone number disappears

Press **CID** to exit

Delete All Entries from the Caller Display List

Use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to delete

Press and hold **DELETE, DELETE ALL?** will be shown on the LCD display

Press and hold **DELETE** until the telephone number disappears, the list is erased

All the entries can be deleted after new calls have be reviewed.

Copying a Number to the Phone Book

Use ▲ and ▼ to scroll through the caller display list until you find the telephone number you wish to copy

Press and hold **MENU** until the display shows **COPY TO MEMORY**

Press **DIAL**

PHONE BOOK

Telephone numbers and associated names can be stored in the phone book.
The phone book can contain 30 telephone numbers (maximum of 22 digits) with names (maximum of 16 letters). If you subscribe to a caller ID service the name in the phone book will be shown for incoming calls.

Create a Phone Book Entry

Press **MENU**

Use ▲ or ▼to select **STORE NUMBER**

Press **DIAL** to select

Using the keypad, enter the desired number (up to 22 digits)

Use **DELETE** if necessary to cancel and correct a wrong digit

When the number is correct, press **DIAL** to confirm

Enter the name, select the desired letter by pressing the corresponding key one or more times (see table below)

When the name is correct, press **DIAL** to store the new entry in the phone book

SAVED will be displayed, folllowed by **NAME RECORDING**.
If you wish the name to be read aloud with its associated number, you must take the following step:

Press and hold **DIAL** until a tone is heard and "**VOICE**" flashes on the display

Say the desired name. Speak clearly and at a distance of 15-20cm from the machine. The recording can be up to 3 seconds long

Release **DIAL**

Press **CID** when you are ready to exit

PHONE BOOK

1	[Space character]	+	&	-	/	1
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8		
9	W	X	Y	Z	9	
*	‘		@	(	)	*
0	,		.	:	;	?	0
#	$		_	%	!	#	

Some telephone systems require a pause to be inserted when dialling a number. To insert a dialling pause (of 3 seconds) between digits when storing a telephone number, press **REDIAL** until **P** appears in the LCD display.

Store/Change a Name Recording

Press **MENU**

Use ▲ or ▼ to select **NAME RECORDING**

Press **DIAL** to select

Use ▲ or ▼ to select the desired telephone number

Press and hold **DIAL** until a tone is heard

Say the desired name. Speak clearly and at a distance of 15-20cm from the machine. The recording can be up to 3 seconds long

Release **DIAL**

Press **CID** when you are ready to exit

PHONE BOOK

Delete a Name Recording

Press **MENU**

Use ▲ or ▼ to select **NAME RECORDING**

Press **DIAL** to select

Use ▲ or ▼ to select the desired telephone number to be deleted

Press **DELETE** while the recording is played back

Press **CID** when you are ready to exit

View Phone Book Entries

Press **CID**

Use ▲ and ▼ to scroll through the phone book entries. If names have been recorded and the **VOICE** function is **ON**, the entries will be read aloud
Or
Find the telephone number by pressing the first letter of the stored name (refer to the table on the previous page)

Press **CID** to exit

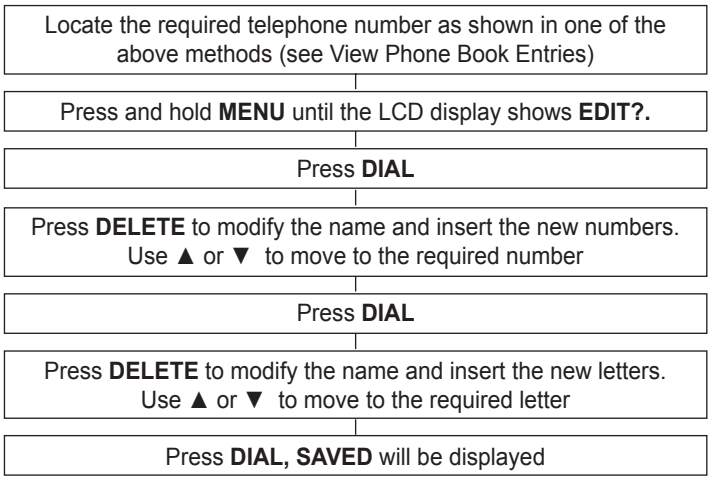
Dialling using a Phone Book Entry

Locate the required telephone number as shown in one of the above methods (see View Phone Book Entries)

Press **DIAL** . The number will be dialled automatically. If names have been recorded, they will be read aloud for the chosen entry.

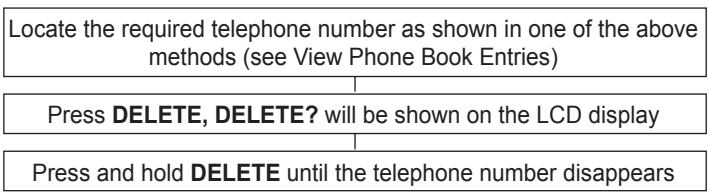
PHONE BOOK

Modify a Phone Book Entry



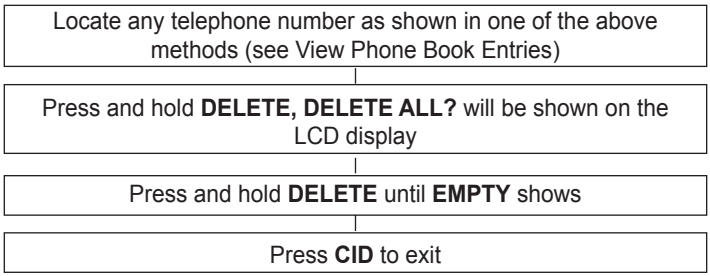
Note: Remember that any name recordings will be deleted and must be re-recorded after the number/name has been modified.

Delete a Phone Book Entry



PHONE BOOK

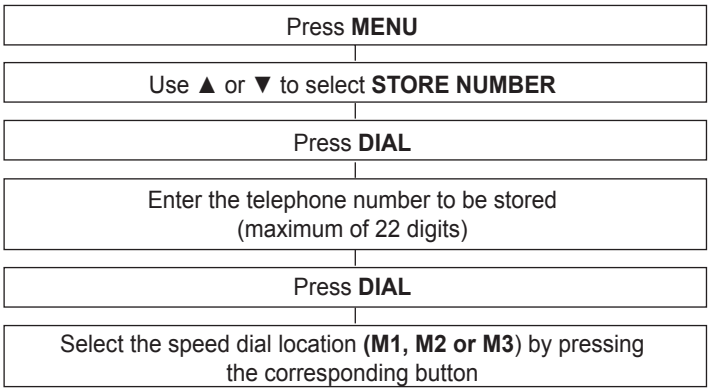
Delete all Phone Book Entries



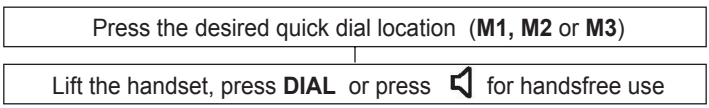
QUICK DIAL

M1, M2 and M3 can also be used as quick dial locations

Storing a Quick Dial Number



Dialling a Quick Dial Number



TROUBLESHOOTING

No display

- Make sure that the power adaptor is plugged in correctly and is not damaged

AmpliVOICE50 does not ring

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

No DIAL tone

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

No number is displayed when the telephone rings:

- Please contact your telephone network provider to obtain the caller display service or ensure that it has been activated if you have subscribed already
- Even if you have subscribed to caller display, if the caller does not want to show their number (private number), the display will show **PRIVATE**
- It could be a call from a PBX. Caller display may not work properly if the telephone is connected to a PBX

No response on LCD display

- If you have experienced a power failure the batteries may become weak. If the power is restored and the LCD display still does not respond then replace the batteries with new ones.

SAFETY INFORMATION

General

Only use the power supply included with the product.

Do not open the unit (except to replace the batteries). Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of toxic chemicals.

Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

The telephone is designed for working within a temperature range of 5°C to 45°C.

REGULATORY COMPLIANCE

- This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
- All applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e. RJ11C) in the package with each piece of approved terminal equipment.
- A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirement adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.
- If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your rights to file a complaint with the FCC if you believe it is necessary.
- The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

REGULATORY COMPLIANCE

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

- If trouble is experienced with this equipment, for repair or warranty information, please contact our customer service staff at: 248-577-5400
If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- Please follow instructions for repairing if any; otherwise do not alter or repair any part of device except as specified.
Opening the equipment or any attempt to perform repairs will void the warranty. For service or repairs, call 248-577-5400
- Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation for information.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- This equipment is hearing aid compatible.

GUARANTEE

Sonic Alert warrants the phone against any defect in materials or workmanship for the period of one year from the date of purchase.
Should you experience a problem, contact our customer service department. Be sure to save your sales receipt as proof of purchase date should you need warranty service.
Within a period of one year from purchase date, Sonic Alert will repair or replace (our discretion) your phone at no cost, if a defect in materials or workmanship is found. If we elect to replace your phone, we may replace it with a new or reconditioned product of the same or similar design.
Repair or replacement will be warranted for a period of 90 days or the original time on the original warranty, whichever is longer.
The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, Acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized Sonic Alert representative. Tampering with the phone will void ant written or implied warranties
Sonic Alert shall not be responsible for loss of time, inconvenience, property damage caused by your phone or any other accidental or consequential damages.
Warranty service is available only with proof of purchase

Simply send the AmpliVOICE50 (postpaid) and a copy of your sales slip as proof of purchase to:
Sonic Alert Inc., 1050 E. Maple Road, Troy MI 48083

IMPORTANT : YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM

SonicAlert
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Troy, MI 48083
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Fax: 248-577-5433
www.sonicalert.com